



FAQs - Travel Bubble Flights

Q. To which destinations does Vistara operate on travel bubble flights from India?

A. To know about the destinations we operate to, please refer to the Flight Schedule page on our website or through the GDS platform.

Q. Can I book my ticket for onward travel from the point of destination?

A. Vistara is offering only point to point travel.

Q. How and where can I book my ticket for traveling from India on the travel bubble flights?

A. New tickets can be booked via our website www.airvistara.com, through the travel agent or by calling our Customer Service Center on +91 9289228888.

Q. I already have a Vistara ticket for the sector I wish to travel on. Can I use the same?

A. For passengers with valid Vistara tickets (i.e ticket number starting with 228) for the sector of travel, an additional charge would be applicable. Please contact Vistara ticketing offices or the Customer Service Center +91 9289228888 for further details.

Q. I am already holding a Visa for the destination country. Am I eligible to travel?

A. For Vistara operated flights to Dubai from India, please note the following eligibility guidelines as on date:

- Applicable for Indian citizens with a valid UAE Visa including tourist Visa
- Applicable for UAE nationals
- Applicable for UAE residents
- Any Indian national or national of Nepal or Bhutan destined for UAE or any country in South America or Africa only and holding a valid visa of the destination country.
- Passengers traveling on flights from India to UAE should be destined for UAE or any country in South America or Africa only. Similarly, only passengers originating from UAE or any country in South America or Africa should be allowed to travel on flights from UAE to India.
- Passengers holding a valid Dubai Visa must have return approval from the General Directorate of Residency and Foreign Affairs (GDRFA) or the Federal Authority for Identity and Citizenship (ICA).
- Passengers holding Emirates Visa (except Dubai Visa) do not require approval from the General Directorate of Residency and Foreign Affairs (GDRFA) or Federal Authority for Identity and Citizenship (ICA) on the condition that they

get “OK TO BOARD” updated before their travel.

- The certificate must be issued by an approved lab listed on <https://www.icmr.gov.in/> or screening.purehealth.ae.
- UAE residents are required to obtain entry permission from the federal authority from [this](#) link. This service shall allow residents from other Emirates with valid resident Visa to confirm entry/re-entry to the UAE.
- Residents whose residency is issued from Dubai will need to obtain the entry/return permit from [this](#) link before their return to Dubai.
- All travellers will need to fill a travel undertaking form and hand it over to Dubai authorities.
- Nationality of India, Pakistan, Afghanistan, Nepal, or Bangladesh and holding a Visit or Tourist Visa, they must also have a valid return ticket to be able to travel to Dubai, otherwise they will not be eligible to travel. This does not apply to:
 - Children younger than 12 years
 - Passengers with severe or moderate disabilities

Travel requirements:

- UAE Nationals do not require a PCR test prior to departure. They will only be required to undergo a PCR test on arrival in Dubai.
- UAE Residents travelling to Dubai from India must take two Coronavirus (COVID19) PCR tests: one before departure with a validity of 72 hours from the date of the test, and a second test upon arrival in Dubai.
- All Passengers entering Dubai must take two Coronavirus (COVID-19) PCR tests: one before departure with a validity of 72 hours from the date of the test, and a second test upon arrival in Dubai.
- To know more about the PCR test procedures for passengers and associated deterrent actions, visit [here](#).
- Passengers must also download the COVID19 - DXB Smart App available on iOS and Android.
- All passengers travelling to Dubai, including those with a connecting flight, must complete [this](#) and give it to the staff at check-in.
- Passengers will also need to complete the quarantine undertaking [form](#) if Dubai is your final destination. Please submit this form to the Dubai Health Authority staff on arrival.
- As per the advisory issued by the Dubai Health Authority (DHA), the copy of the COVID-19 PCR test report submitted by passengers must have a QR code linking to their original test report.
- The time of sample collection (date and time of sample collection) and sample reporting (date and time of test result) must be mentioned accurately.

When travelling to Dubai or Doha, please note the below requirement: “OK To Board” message is not required for the following categories of travelers for travel to UAE (Dubai) and Doha:

- Customers holding valid resident permit or passport stamped with Resident Visa
- Customers eligible for “Visa on Arrival” irrespective of nationality
- Customers travelling with a print-out of Business and Tourist e-Visa “Ok To Board” message is mandatory for the below categories:
 - All customers holding ECR (Immigration Check Required) passport
 - All customers travelling with a print-out of labour and work e-visa

For Vistara operated flights to London from India, please note the following guidelines as on date:

- Applicable for UK Nationals/Residents.
- Applicable for Indian Nationals holding any type of UK Visa and destined for UK only.
- Applicable for Seaman of foreign nationalities or Seaman holding Indian Passport post subject to clearance from Ministry of Shipping.

Passengers are required to provide their journey and contact details before their flight [here](#).

Passengers may be required to self-isolate for 10 days upon arrival. Different self-isolation rules and penalties apply depending on whether you are travelling to England/Scotland/Wales or North Ireland. Please refer to [this](#) link before your travel.

Please note the important changes to the Health Protection (Coronavirus, Public Health Information for Passengers Travelling to England) Regulations 2020:

From 15th December onwards, anyone currently required to self-isolate on arrival to England because they have been in a country, territory, or region not on the travel corridor list in the past 14 days will be able to opt into the Test to Release for International Travel scheme.

International arrival passengers can choose to pay for a private COVID-19 test. The earliest they can take the test is at least 5 days after they have left a destination not on the travel corridor list. If the result is negative, they can stop self-isolating.

You can find the updated guidelines for the same [here](#).

To take part in the scheme, international arrival passengers need to book a test with a private test provider. A list of private test providers will be published [here](#).

RT-PCR required prior arrival into UK:

- From 4AM on 18 January 2021, you are required to present a negative COVID-19 test taken up to 72 hours prior to departure. Passengers failing to do so may be denied boarding and could be fined £500 on arrival into England.
- All passengers arriving from countries not on the government's travel corridor list will still be required to self-isolate for 10 days, regardless of test result.
- Passengers will still be required to fill in a passenger locator form and be subject to national lockdown restrictions.

From 15 February, passengers must:

- Take two COVID-19 tests after you arrive in England - you will need to book these before you travel.
- Either quarantine in the place you are staying or in a managed quarantine hotel for 10 days when you arrive in England.
- What you need to do depends on where you travel in the 10 days before you arrive in England.
- If you travel in or through a country on the banned travel list (sometimes called the 'red list') in those 10 days, you will need to quarantine in a managed quarantine hotel. If you do not travel in or through a country on the banned travel list in those 10 days, you will need to quarantine in the place you are staying.
- Find out which countries are on the banned travel list:
<https://www.gov.uk/guidance/transport-measures-to-protect-the-uk-from-variant-strains-of-covid-19>.
- If you will travel in or through a country on the banned travel list:
<https://www.gov.uk/guidance/booking-and-staying-in-a-quarantine-hotel-when-you-arrive-in-england>.
- If you will not travel in or through a country on the banned travel list:
<https://www.gov.uk/guidance/how-to-quarantine-when-you-arrive-in-england>.

Before you leave for United Kingdom, please to refer this link: <https://www.gov.uk/uk-border-control/before-you-leave-for-the-uk>.

For Vistara operated flights to and from Dhaka, please note the following guidelines as on date:

Eligibility criteria and travel guidelines when travelling to Dhaka from India:

- Passengers need to obtain the Visa for Bangladesh before travel.
- Applicable for any nationality Passport holder.
- All passengers arriving in Bangladesh are required to fill a self-health declaration form and submit the same to the health authorities on arrival.
- All nationals coming to Bangladesh with valid Visas will be required to produce a medical certificate (with English translation) to be obtained within 72 hours of travel, indicating that he/she is 'COVID-19 Negative'. Children below the age of 10 years are exempted from the same.
- Bangladeshi nationals in possession of NVR arriving without the required 'COVID-19 Negative' certificate, would be institutionally quarantined for 14 days. Children below the age of 10 years are exempted from the same.
- Bangladeshi nationals in possession of NVR arriving with the required 'COVID-19 Negative' certificate would be required to home/self-quarantine for 14 days. However, if he/she is diagnosed with any symptom of COVID-19 on his/her arrival, he/she would be institutionally quarantined for 14 days. Children below the age of 10 years are exempted from the same.

For passengers travelling to Dhaka from the United Kingdom:

- All passengers coming from the United Kingdom directly or through any intermediate points will be required to undergo mandatory institutional quarantine (as decided by the competent health authority) for at least 14 days.

Eligibility criteria when travelling from Dhaka to India:

- Applicable for Indian Nationals.
- All overseas citizens of India (OCI) cardholders holding passports issued by Bangladesh.
- Bangladeshi nationals/residents (including diplomats) and foreigners (including diplomats) holding valid Visa issued by Indian mission in any category covered under Ministry of Home Affairs (MHA) guidelines dated 30.06.2020.

Please find the OK To Board requirements for Seaman passengers travelling to Dhaka from India:

- OK To Board Guarantee letter from Bangladesh shipping company
- OK To Board Guarantee letter from India shipping company
- Passport copy
- Ticket copy
- Contact details of Bangladesh shipping company

For Vistara operated flights to and from Doha, please note the below guidelines as on date:

- For passengers travelling from India to Qatar:

General Conditions:

- All GCC nationals including Qataris should use their passports to enter the State of Qatar and not their National ID cards.
- All arriving passengers must install "EHTEAZ" application on their cell phone.
- Each passenger must complete "[Health Assessment Form for Returning Travelers](#)" before arrival to Qatar.
- Exceptional Entry permit copy should be carried by the passengers to be presented on arrival.

- Acknowledgment and commitment to comply with home quarantine (if eligible) procedures [form](#) to be filled.

Below listed passengers should follow the conditions hereunder:

- Qatari Nationals, their spouses, their children, and companions arriving with them on the same flights.
- Permanent Residency Card holders.
- GCC nationals using their passport only along with their companions under their sponsorship traveling on the same flights.
- Exceptional Return Permit holders.
- Foreign Diplomats on mission to the State of Qatar, holders of Administrative IDs and staff of International Organizations.
- Any Indian national or national of Nepal or Bhutan destined for Qatar or any country in South America or Africa only and holding a valid visa of the destination country.
- Passengers traveling on flights from India to Qatar should be destined for Qatar or any country in South America or Africa only. Similarly, only passengers originating from Qatar or any country in South America or Africa should be allowed to travel on flights from Qatar to India.
- When travelling to the State of Qatar from the countries mentioned in the list of Low Risk countries published by MOPH, passengers will need to take a Coronavirus test upon arrival at the airport. To check the published list, please click here <https://covid19.moph.gov.qa/EN/Pages/default.aspx>. They will also need to sign a formal pledge to adhere to the quarantine at home for a week and provide a duly “completed health assessment form for returning travelers”. Passengers arriving from Low Risk countries must have stayed in the Low Risk country for at least 72 hours prior to their departure to Qatar.
- When travelling from countries that are not included in the list of low-risk countries i.e. high-risk countries they will take a COVID-19 test upon arrival at the airport. They must hold a 7-day hotel quarantine booking issued for the approved quarantine hotels through Discover Qatar <https://www.discoverqatar.qa/welcome-home/>. They also need to provide a duly completed “health assessment form for returning travelers”.

Resident Permit Card Holders

- When travelling to the State of Qatar from the countries mentioned in the Low Risk countries list, passengers must hold an “Exceptional Entry Permit” allowing them to return to Qatar which will state the type i.e. self or hotel and number of days of quarantine. They will also need to sign a formal pledge to adhere to the quarantine at home for a week if eligible and provide a duly completed “health assessment form for returning travelers”. They will need to take a Coronavirus test upon arrival at the airport. Passengers arriving from Low Risk countries must have stayed in the Low Risk countries for at least 72 hours prior to their departure to Qatar.

When departing from other countries that are not included in the list of low-risk countries i.e. high-risk country then:

- They must hold an “Exceptional Entry Permit” allowing them to return to Qatar which will state the type and number of days of quarantine.
- They need to provide a duly completed “health assessment form for returning travelers”.
- Must hold a hotel quarantine booking for the duration mentioned on the approval issued for the approved quarantine hotels booked through Discover Qatar <https://www.discoverqatar.qa/welcome-home/>
- They will take a COVID-19 test upon arrival at the airport.

Resident Permit Card Holders: Domestic staff, company sponsored and other workers

- The “Exceptional Entry Permit” issued for this category of RP holders will state that they need to hotel quarantine for 14 days. Airlines must ensure that passengers must hold hotel bookings as per the requirement stated on the “Exceptional Entry Permits”. Hotel booking and more details can be found on Discover Qatar website <https://www.discoverqatar.qa/welcome-home/>. They need to provide a duly completed “health assessment form for returning travelers”.

Exemption:

Following categories are eligible for home quarantine, regardless of the country from which they arrive along with their travel companions on their sponsorship. In case they are holding an “Exceptional Entry permit” it will reflect home quarantine.

- Those over 55
- Those who have had an organ or spinal cord transplant
- Those who receive immunosuppressive therapy
- Those who suffer from heart disease
- Those who suffer from moderate to severe asthma
- Those who receive cancer treatment
- Pregnant women
- Babysitting mothers with children up to five years-old
- Those who suffer from kidney failure
- Those with chronic liver disease
- Those with lower limb amputation
- Those with disabilities who require support to carry out activities
- Disabled children and their mothers
- Those who suffer from epilepsy and receive treatment
- Those with diabetic foot
- Those with immediate relatives who have died in the 10 days prior to their arrival
- Those receiving treatment for mental and psychiatric illnesses, and people suffering from claustrophobia
- Those who suffer from diabetes and receive treatment
- Those who have high blood pressure

Additional information:

- Upon arrival, the EHTERAZ app Health status should be Yellow.
- Passengers will proceed to one of the accredited health centers by the end of the one week self-quarantine to do the PCR test and according to the test result, passengers will then follow the rest of the procedures published on the Ministry of Public Health website.
- List of Low Risk countries will be reviewed every 2 weeks.
- Exceptional Entry Permit issued through “Qatar Portal” <https://portal.www.gov.qa/wps/portal/qsports/home/>.
- For more information regarding self-quarantine, hotel quarantine, Low Risk countries etc. you can refer to the Ministry of Public Health website <https://covid19.moph.gov.qa>.

When travelling to Dubai or Doha, please note the below requirement:

“OK To Board” message is not required for the following categories of travelers for travel to UAE (Dubai) and Doha:

- Customers holding valid resident permit or passport stamped with Resident Visa
- Customers eligible for “Visa on Arrival” irrespective of nationality
- Customers travelling with a print-out of Business and Tourist e-Visa

“Ok To Board” message is mandatory for the below categories:

- All customers holding ECR (Immigration Check Required) passport
- All customers travelling with a print-out of labour and work e-visa

For more information when travelling to the State of Qatar, click [here](#).

For Vistara operated flights to and from Frankfurt, please note the following guidelines as on date:

1. For passengers entering Germany:

- It is mandatory to pre-register [here](#) before boarding.
- After you have given all the necessary information in full, you will receive a PDF file as confirmation. Passengers must present this confirmation to the airline before boarding. In the absence of confirmation, boarding can be denied.
- If, in exceptional cases, it is not possible to submit a digital entry registration, you must instead fill out a replacement notification in paper form which can be downloaded from this [link](#).
- You are exempted from completing digital registration on entry if one of the following applies:
 - You only passed through a risk area without a stopover.
 - You are only passing through Germany.
 - You spent less than 24 hours in a risk area under the border traffic with neighboring countries regime or are entering Germany for no more than 24 hours or
 - You are entering Germany on business for the purpose of the international transportation of people, goods or merchandise by road, rail, ship, or plane.
 - Travellers from [high-risk areas](#) with particularly high incidences or virus mutations must present a negative test result before departure and upon entry no later than 48 hours.
 - Without a negative test result Travellers will not be expected for boarding.
 - Travellers who have visited any other risk area (neither high incidence area nor virus variant area) during the ten days prior to entry into Germany must be in possession of a test result no later than 48 hours after entry and present it to the competent authorities upon request.
 - The lists of high incidence areas, virus variant areas and other risk areas are published on the [website](#) of the Robert Koch Institute.
 - The test must have been performed no more than 48 hours prior to entry (time of swabbing). Proof of the test result must be on paper or in an electronic document in English, French or German. Travellers can find details regarding the test requirements on the [website](#) of the Robert Koch Institute. The test result must be kept for at least ten days after entry.
 - No exceptions can be made for entry from virus variant areas.
 - Regardless of the test result, there is a quarantine obligation in accordance with the regulations of the respective land.
 - Travellers can find more information on entry regulations and testing requirements on the [website](#) of the Federal Ministry of Health.

- For information on entry restrictions and quarantine regulations in Germany, click [here](#).
2. Passengers must quarantine (at home or hotel, wherever they are staying) for 10 days. It is important that passengers are in quarantine until they have their test results. The health department can ask passengers to present a negative test result within 10 days of entry or, if they do not have such a result, to take a test.
- The quarantine at home usually ends after five days, even with a negative test result. Please note the regulations of your federal state for the quarantine regulations. Please also note possible exceptions to the quarantine obligation according to the law of your federal state (in particular for those passing through and cross-border commuters).
 - The test can be performed either at the test center in the AlrRail check-in at Frankfurt Airport, directly at your general practitioner at the agreed time or at a testing facility. Please visit [here](#) for more information regarding COVID testing.
 - As proof of entry from a risk area, passengers must carry the entry registration to enable to have the test performed free of charge within 10 days after entry.
 - Violations of rules and regulations can be punished with a fine up to EUR 25,000.

Eligibility:

Eligibility criteria for passengers travelling to Germany from India:

- Stranded nationals/residents of Germany, foreign nationals destined for EU/Schengen area, South America, or Africa (except South Africa) only and transiting through Germany or spouses of these persons, whether accompanying or otherwise.
- Any Indian national or national of Nepal or Bhutan destined for any country in EU/Schengen area, South America, or Africa (except South Africa) only and holding a valid visa of the destination country.
- Seamen of foreign nationalities and Seamen holding Indian passports would be allowed subject to clearance from the Ministry of Shipping. Seamen should be destined for countries in the EU/Schengen area, South America or Africa (except South Africa) only.

Eligibility criteria for passengers to India from Germany:

- Indian nationals or nationals of Nepal or Bhutan stranded in any country in EU/Schengen area, South America, or Africa (except South Africa) only.
- All Overseas Citizen of India (OCI) cardholders and PIO cardholders holding passports of any country.
- All foreign nationals (from any country in EU/Schengen area, South America, or Africa (except South Africa only) intending to visit India for any purpose (including their dependents on appropriate category of dependent visa) except those on Tourist Visa.
- Seamen from EU/Schengen area, South America, or Africa (except South Africa) only.

Please note: Passengers travelling on flights from India to Germany should be destined for countries in the EU/Schengen area, South America, or Africa (except South Africa) only. Similarly, only passengers originating from countries in the EU/Schengen area, South America, or Africa (except South Africa) should be allowed to travel on the flights from Germany to India.

Please visit [here](#) for more information regarding travel to Germany.

For Vistara operated flights to and from Sharjah, please note the following guidelines as on date:

- Sharjah residents no longer need approval from ICA to return to the UAE.
- If you are an Abu Dhabi or Al Ain UAE resident, visit uaeentry.ica.gov.ae before you book your flight to verify your entry status. Take a photocopy of your passport and UAE resident visa.
- Take covid-19 PCR test within 96 hours of the flight departure time from the approved medical facility. UAE Nationals and children below 12 years of age are exempted from the test.
- Print your negative covid-19 PCR test result. You will be required to present physical copy of the report at the check-in counter.
- You must take another PCR test upon arrival at Sharjah's port; if you test positive, you or your sponsor will bear the cost of isolation and medical expenses. You need to download the Al HOSN app on your mobile phone to allow authorities to monitor your health while you are in quarantine.

If you are a tourist or a visitor, you are permitted to travel through Sharjah ports provided you:

- Have an international health insurance coverage
- Present a negative PCR test result before boarding, this test should have been conducted within 96 hours before the date of travel
- Take another PCR test upon arrival at Sharjah's port
- Fill a health disclosure form at Sharjah's port
- Quarantine yourself at your residence or hotel until the results of the PCR tests are released.
- If you test positive, you or your sponsor must bear the cost of isolation and medical expenses. The period of medical isolation is 14 days in this case and in the event of non-compliance of quarantine restrictions, they will be liable to strict legal action and penalties.

“Ok To Board” message is mandatory for the below categories:

- All customers holding ECR (Immigration Check Required) passport
- All customers travelling with a print-out of labour and work e-visa

“OK To Board” message is not required for the following categories of passengers traveling to Sharjah:

- Customers holding valid resident permit or passport stamped with Resident Visa
- Customers eligible for “Visa on Arrival” irrespective of nationality
- Customers travelling with a print-out of Business and Tourist e-Visa

For Vistara operated flights to Malé, please note the following guidelines as on date:

Flights are applicable for:

- All tourist (Visa on Arrival is provided)
- Special Visa Holders
- Business Visa Holders
- Work Visa Holders/Expatriates (must hold a valid visa issued by Maldivian Immigration)

- Foreign Diplomats and other accompanied family members
- The crew of Ships who arrive by air to sign onto a ship

Requirements after arrival:

- Tourist must have a hotel reservation confirmation for the entire stay in a registered tourist facility.
- All passengers must hold a valid negative PCR test for COVID-19 prior to entry into Maldives.
- The sample of PCR test must be taken not more than 96 hours prior to departure. The PCR test containing the test result should state:
 1. Name of the passenger (Name as on Passport)
 2. Name and address of the testing laboratory
 3. Type of test stated as PCR test
 4. Date of sampling
 5. Result
- Children below 1 year old are exempted from the PCR test.
- If passengers make a transit during the journey, the initial PCR test will be valid if the transit does not exceed 24 hours.
- If passengers make transit exceeding 24 hours, they must take a repeat PCR test within 96 hours prior to departure.
- PCR test must be presented either in paper or electronic form during check-in and if required, at arrival.
- All arriving passengers should complete and submit the online traveler health declaration form within 24 hours prior to departure, available on <https://imuga.immigration.gov.mv/>.
- Passengers are required to present PCR test upon arrival and should attach the result when completing the online travel health declaration form.

Following passengers are exempted from mandatory home quarantine:

- Tourist(s) staying at an approved tourist establishment.
- Special and Business visa holders whose duration of stay in the Maldives will not be more than 7 days.
- If the planned duration of stay is more than 7 days, required to undergo mandatory 10 days home quarantine (either place of residence or work).
- If the stay is outside Greater Malé (Malé, Hulhumale and Villimale), such passengers must obtain a COVID-19 negative PCR test result before they are released from quarantine.
- Foreign Diplomats and other accompanying family members.
- The crew of Ships who arrive by air to sign onto a ship.
- Children below 1 year old.

If travelling from United Kingdom: Maldivian citizens and work visa holders traveling to Maldives from UK are required to undergo mandatory 10 days home quarantine. It will also apply to those Maldivian citizens and work visa holders, who:

- Stayed in transit in UK for more than 12 hours.
- Traveled to UK within the last 14 days.

Maldivian citizens and work visa holders traveling to Maldives from countries other than UK, are exempted from mandatory home quarantine if they are:

1. In possession of COVID-19 negative PCR test result (sample is taken not more than 96 hours prior to departure)
2. Staying in greater Malé. They must attach a negative PCR test result when filling health declaration form, available on <https://imuga.immigration.gov.mv/>.

Requirements on departure from Malé:

- It is the responsibility of passengers to fulfill the requirements for the country of departure. If, required, passenger must carry COVID-19 negative PCR test result when arriving at the airport.
- Must submit health declaration form for departure within 24 hours, available on <https://imuga.immigration.gov.mv/>.
- Tourist visa holders residing in the guest houses shall provide COVID-19 negative PCR test results done within 72 hours prior to check-in at the airport. It is advised not to proceed from guesthouses to the airport before negative PCR test is obtained. For test, tourist can contact guest house management.

Q. Is there any other documentation required by Vistara for travel?

A. Passengers would need to fill a self-declaration form at the time of booking/check-in. For more details, visit www.airvistara.com.

Q. Do I need any additional clearance/pass to reach the airport?

A. Normally your ticket should be sufficient permission for enabling travel to the airport. However, you may check if there is any additional clearance required from the local district authorities in your area.

Q. What is the permissible baggage allowance?

A. You can carry 1 piece of hand baggage not weighing more than 7kg, and check-in baggage allowance as mentioned on your ticket.

Q. What is the reporting time at the airport?

A. You are required to report at the airport, at least 4 hours before departure. Check-in for the flight will close 60 minutes prior to departure time.

Q. Do I need to do a web check-in?

A. Web check-in is now mandatory. This can be done 96 hours prior to departure.

TRAVEL ADVISORY FOR PASSENGERS ENTERING INDIA:

1) I am flying to India. Can I fly on a connecting domestic flight?

For all international travellers except travellers coming through flights originating from United Kingdom, Europe, and Middle East:

When planning for travel, all travellers should:

1. Submit self-declaration form on the online Air Suvidha portal (www.newdelhiaairport.in) before the scheduled travel.
2. Upload a negative COVID-19 RT-PCR report. This test should have been conducted within 72 hours prior to undertaking the journey. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise.
3. They should also give an undertaking on the portal or otherwise to Ministry of Civil Aviation, Govt. of India, that they would abide by the decision of the appropriate government authority to undergo home quarantine/self-monitoring of their health for 14 days, or as warranted.
4. Arrival in India without negative report shall be allowed only for those traveling to India in the exigency of death in the family.
5. If they wish to seek an exemption, they shall apply to the online portal (www.newdelhiaairport.in) at least 72 hours before boarding. The decision taken by the government as communicated on the online portal will be final.

On arrival

1. Deboarding should be done ensuring physical distancing.
2. Thermal screening would be carried out in respect of all the passengers by the health officials present at the airport. The self-declaration form filled online shall be shown to the airport health staff.
3. The passengers found to be symptomatic during screening shall be immediately isolated and taken to medical facility as per health protocol.
4. The passengers who have been exempted for pre-arrival RT-PCR testing (as approved and indicated on the online portal in advance) will show the same to the respective State counters. They will be prioritized for sample collection in the designated area, samples collected and permitted to exit the airport. They shall monitor their health for 14 days (subject to negative test report of the sample taken at the Airport that would be conveyed to such travellers by the concerned State authorities/airport operators).
5. All other passengers who have uploaded RT-PCR negative certificates on Air Suvidha portal shall be allowed to leave the airport/ take transit flights and will be required to undertake self-monitoring of their health for 14 days.
6. All such passengers will also be provided the list of the National and State level surveillance officers and the respective call centre numbers, so as to inform State/National Call Centres in case they develop symptoms at any time during the quarantine or self-monitoring of their health.

For all international travellers coming/transiting through flights originating from United Kingdom, Europe, and Middle East:

1. All the clauses as mentioned above shall be applicable to such travellers coming/transiting from flights originating in United Kingdom, Europe and Middle East except for clauses on testing, quarantine and isolation as specified below:
2. All international travellers coming/transiting from flights originating from United Kingdom,

Europe and Middle East as described in the scope above should submit Self-Declaration Form (SDF) for COVID on the online Air Suvidha portal (www.newdelhiaairport.in) before the scheduled travel and will be required to declare their travel history (of past 14 days).

3. While filling SDF, apart from providing all other information required in the SDF, passengers need to select:

- a. Whether they plan to disembark at the arrival airport or take further flights to reach their final destination in India.
- b. Based on this selection, the receipt of SDF (dispatched online to the transiting travellers) will display "T" (Transit) in easily readable and bigger font than other text.
- c. The passengers will need to display this receipt to State authority/Government officials at the airport for segregation.

- Keeping in mind the testing requirements for passengers from UK, Brazil and South Africa, who have to take connecting flights, airlines should keep the passengers informed about the need for transit time of a minimum 6-8 hours at the entry airport (in India) while booking the tickets for connecting flights.
- All the passengers arriving from United Kingdom, Europe and Middle East shall be carrying negative RT-PCR Test report for which test should have been conducted within 72 hours prior to undertaking the journey. The same also shall be uploaded on the online portal (www.newdelhiaairport.in).
- All the travellers arriving from/transiting through flights originating in United Kingdom, Europe or Middle East shall be mandatorily subjected to self-paid confirmatory molecular tests on arrival at the Indian airports concerned (port of entry). Entry made in the SDF regarding telephone number and address would be reconfirmed.
- Adequate arrangements for passengers waiting for their confirmatory molecular test as well as test results duly following effective isolation may also be made at the airports in conjunction with the airport authorities.
- The airport authority shall ensure streamlining of the systems for testing at the concerned airports to ensure seamless sampling, testing, and waiting arrangements to avoid crowding and inconvenience to passengers. Once passengers arrive at the entry airport, Airport Operator should lay down a well-defined flow for such passengers at their respective arrival terminals leading to the waiting lounges and to the exit from the terminal.

Travellers from UK, Brazil and South Africa taking connecting flights from the arrival international airport ('T' in their SDF):

- a. Give sample at designated area and exit airport only after confirmation of negative test report which may take 6-8 hours.
- b. Those transit travellers from UK, Brazil and South Africa who are found negative on testing at the airport shall be allowed to take their connecting flights and would be advise quarantine at home for 7 days and regularly followed up by the concerned State/District IDSP. These travellers shall be tested after 7 days and if negative, released from quarantine, and continue to monitor their health for a further 7 days.
- c. All those tested positive shall undergo the procedure as detailed in clause below.

All travellers from UK, Brazil and South Africa existing at the arrival airport:

- a. Will give their sample in the designated area and exit the airport. They will be followed up by the State Integrated Disease Surveillance Programme (IDSP).
- b. The concerned State authorities/airport operators will collect and convey the test report to the traveller.
- c. If tested negative, they will remain in home quarantine for 7 days and regularly followed up by the concerned State/District IDSP. These travellers shall again be tested after 7 days and if negative, released from quarantine, and continue to monitor their health for a further 7 days.

d. All those tested positive shall undergo the procedure as detailed in clause below.

All other travellers from Europe and Middle East (other than those in flights originating from Brazil, South Africa and United Kingdom) who have to exit the destination airport or take connecting flights to their final domestic destination:

- a. Shall give samples at the designated area and exit the airport.
- b. The concerned State authorities/airport operators will collect and convey the test report to the traveller.
- c. If the test report is negative, they will be advised to self-monitor their health for 14 days.
- d. If the test report is positive, they will undergo treatment as per standard health protocol.

Travellers from Brazil, South Africa and United Kingdom, testing positive (either at the airport or subsequently during home quarantine period or their contacts who turn positive) shall be isolated in an institutional isolation facility in a separate (isolation) unit coordinated by the respective State Health Authorities. They would earmark specific facilities for such isolation and treatment and take necessary action to send the positive samples to Indian SARS-CoV-2 Genomics Consortium (INSACOG) Labs.

- a. If the report of the sequencing is consistent with the current SARS-CoV-2 virus genome circulating in the country; the ongoing treatment protocol including home isolation/treatment at facility level as per case severity may be followed.
- b. If the genomic sequencing indicates the presence of new variant of SARS-CoV-2 then the patient will continue to remain in a separate isolation unit. While necessary treatment as per the existing protocol will be given, the patient shall be tested on 14th day, after having tested positive in the initial test. The patient will be kept in the isolation facility till his sample is tested negative.

The State-wise passenger manifest of the flights originating from Europe and Middle East and landing at Delhi, Mumbai, Bengaluru, Hyderabad and Chennai airports in India for the said period shall be conveyed by the Bureau of Immigration to State Government/Integrated Disease Surveillance Programme (IDSP) [idsp-npo@nic.in and designated e-mails provided by the respective State Governments] so that this data would be provided to the surveillance teams. This data of manifests provided by Bureau of Immigration will be supplemented by the online Self- Declaration Forms available on 'AIR SUVIDHA' portal.

All the contacts* of travellers arriving from UK, South Africa and Brazil who test positive (either at the airport or subsequently during home quarantine period), shall be subjected to institutional quarantine in separate quarantine centers and would be tested on the 7th day (or early if develop symptoms). Contacts testing positive shall be accordingly further followed as mentioned in clause above.

Information regarding any passenger covered within the scope of this SOP, who has moved to another State will be immediately notified to the concerned State Health Authority. If any passenger is not traceable initially or during any duration while being followed up should be immediately notified to Central Surveillance Unit of IDSP by the District Surveillance Officer.

International Travellers on short stay

1. International travellers on short stay (less than 14 days) and who have tested negative and remain symptom free, shall undergo all the procedures as above and shall be permitted to leave India under proper intimation to their District/State health authorities, subject to them fulfilling the requirement of the airlines and destination country.
2. Contacts of the suspect case are the co-passengers seated in the same row, 3 rows in front and 3 rows behind along with identified Cabin Crew. Also, all the community contacts of those travellers who have tested positive (during home quarantine period

would be subjected to institutional quarantine in separate Quarantine Centers for 14 days and tested as per ICMR protocol.

Note:

- States may consider (if required) additional requirements with regards to testing, quarantine and isolation as per their risk assessment.
- The travellers destined to a specific State are also requested to refer to State specific official websites to be well informed about such additional requirements.

In addition to the above guidelines, the following are applicable for passengers travelling to India from London:

- Applicable for stranded Indian Nationals.
- All overseas citizens of India (OCI) cardholders holding UK Passports.
- Foreigners (including diplomats) holding valid Visa issued by an Indian Mission in any category under Ministry of Home Affairs (MHA) guidelines dated 30-06-2020.
- COVID test report provided by NHS for travel from the UK will not be accepted and passengers need to book via private testing providers only.
- Passengers are required to register with the High Commission of India [here](#).

2) I am flying into Mumbai. Can I fly on a connecting domestic flight ?

A. On arrival

- i. All the passengers arriving from Middle-East / European countries are subjected to institutionally quarantine for 7 days at their own cost, at a nearby hotel.

Exemption will be allowed under the following circumstances:

- Women in their advanced stage of their pregnancy
- Passengers with death in their family (immediate family members)

- ii. No RT-PCR test will be conducted on arrival, however if the passenger exhibits any symptoms of COVID-19 on arrival, then they will be shifted to a hospital in Mumbai for further evaluation and treatment

- iii. RT-PCR test will be conducted between the 5th and the 7th day

- If the result is negative, the passenger would be discharged from the institutional quarantine after 5-7 days, and would continue to comply with 7 day mandatory home quarantine.
- If the result is positive, but the passenger is asymptomatic, then they will continue to self isolate in the institute for the next 14 days.
- The cost of the RT-PCR test(s) would be borne by the passenger.

All the passengers coming from UK shall be subjected to the following:

- All the passengers arriving from UK should be carrying negative RT-PCR test report for which test should have been conducted within 72 hours prior to undertaking the journey. The same also shall be uploaded on the online portal (www.newdelhiairport.in).
- All passengers should submit self-declaration form on the online portal (www.newdelhiairport.in) at least 72 hours before the scheduled travel.
- All the passengers arriving from UK in all international flights would be mandatorily subjected to self-paid RT-PCR tests on arrival at the Indian airports concerned (port

of entry).

- All passengers coming from UK will have to undergo compulsory institutional quarantine for a period of 7 days followed by 7 days of home quarantine.
- COVID test report provided by NHS for travel from the UK will not be accepted and passengers need to book via private testing providers only.

B. In Transit

1. A transit passenger would be allowed to take their onward journey, if the passenger has a valid negative RT-PCR test report, which has been conducted within 72 hours prior to boarding the flight.
2. In case the passenger does not have a negative RT-PCR test report, they will undergo a RT-PCR test at the airport. If the passenger tests negative they will be allowed to take their onward journey. If they test positive, they will be shifted to a hospital in Mumbai for further evaluation and treatment
3. The passenger shall transit through domestic air transit only.
4. The passengers who are allowed to take their onward journey through Maharashtra will be stamped on their hands as "Transit Passenger from Europe / Middle East".

Annexure 1:
Self-Declaration Form



Ministry of Health and Family Welfare, Government of India

Self-Reporting Form (<https://parihara.karnataka.Nov.in/Service38/>)

All international travellers coming to Karnataka are required to fill-up this proforma. You are requested to provide the following information to safeguard your own health.

Personal information of travellers		Contact details	
1. Name		1. House No.	
2. Age		2. Street / Village	
3. Gender		3. Taluk	
4. Flight No.		4. District	
5. Seat No.		5. State	
6. Passport No.:		6. Pin Code:	
7. Origin of Journey:		7. Residence landline no.	
8. Date of Arrival:		8. Mobile No.	
9. Final destination details		9. Email id	

Are you suffering from any of the following symptoms?

1. Fever	7. Loss of smell
2. Cough	8. Loss of taste
3. Cold	9. Diarrhoea
4. Sore throat	10. Difficulty in breathing
5. Weakness	11. Any other (Specify):
6. Body ache	

- a. Did You download Arogya setu app Yes No
b. Did you download Quarantine watch app: Yes No
c. Did you download Apthamitra app: Yes No
d. Do you have any of these? Please tick all those applicable

Hypertension	Diabetes Mellitus	Asthma or any lung disease	<input type="checkbox"/> <input type="checkbox"/>
Cancer	Liver Disease	Kidney disease	
Heart Disease	Tuberculosis	On immuno-suppressants	
Organ transplant	Others specify _____		

- e. Onward journey details (Specify Place, Date and Mode of Travel):

In case you develop symptoms such as fever, Cough, cold, sore throat, weakness, body ache, loss of smell, loss of taste, diarrhoea, difficulty in breathing, etc. within 14 days, call to/1 free Apthamitra helpline number 14410 or login details in Arogya Setu app. Call operator will tell you whom to contact further. In the meanwhile, keep yourself isolated in your house/room.